



Privacy notice for Austrian Club London

The Austrian Club London takes your privacy seriously. We are a “controller” of the personal information that you provide to us and this privacy notice sets out how, why and for how long we will use your personal data, as well as who it is shared with. It also explains your legal rights as a data subject and how to exercise them.

What we need from you

When you register as a member of the Austrian Club London or renew your membership (including if you are registering or renewing on behalf of a young person aged 16 or under) or subscribe to our Newsletter as a Non-Member, we may ask you for some or all of the following personal information:

- Contact details –name, address, email address and phone number.
- Nationality and Federal State – to provide national and federal state specific information
- Date of birth – to calculate membership category and eligibility for events.
- Occupation – to provide specific information
- Participation details – Club activities, Events, Annual General Meeting, Austrian Balls.

If you do not provide us with all of the personal information that we need this may affect our ability to offer you our membership, services or benefits.

Why we need your personal information – contractual purposes

We need to collect our members’ and non-members’ personal information so that we can manage your relationship with us. We may use our members’ personal information to:

- Provide you with core member services, including confirmation of membership, membership card, end of year renewal.
- Organise club activities, events, Annual General Meetings, Austrian Balls
- Register your membership with the representative body, the Auslandsösterreicher-Weltbund (AÖWB, World Federation of Austrians Abroad)
- The AÖWB, to provide you with insurance cover, magazine subscription and other benefits they offer to members

Why we need your personal information – legitimate purposes

We also process our members’ personal information in pursuit of our legitimate interests to:

- Provide you with news and updates about the activity of the club, opportunities to get involved in club meets, general meetings or other events.
- Register you for club activities, events, Annual General Meetings, Austrian Balls
- Raise awareness of the club’s activities by capturing photos, videos, or live streaming at events. We will use this for promotion purposes.
- Respond to your questions, comments, support needs, complaints or concerns.

Other uses of your personal information

We may ask you if we can process your personal information for other purposes. Where we do so, we will provide you with an additional privacy notice explaining how we will use your information for these purposes.

Who we share your personal information with

When we register your membership with the Austrian Club London we pass on your personal data to the AÖWB and the AÖWB becomes a controller of your personal data. The AÖWB provides full details of how it uses your personal data in its own privacy notice.

How we protect your personal information

Your personal information is accessed by our President, Membership Secretary Treasurer and / or Board Members only for the purposes set out above. Members’ personal data in paper or electronic records are in a secure environment and / or are password protected documents. Your personal data to the AÖWB is emailed via a password-protected spreadsheet.

How long we keep your personal information

We only keep your personal information for as long as necessary to provide you with membership and non-membership services, unless we hear to the contrary we shall continue to hold this information.

Email Newsletter: Unless we hear to the contrary we shall continue to hold this information or you de-register from our Email Newsletter electronically.

You have a right to:

- Change your communication preferences or restrict the processing of your personal data for specific purposes.
- Request that we correct your personal data if you believe it is inaccurate or incomplete.
- Request that we delete your personal information.
- Access the personal data that we hold about you through a “subject access request”.

You can contact us at Austrian Club London, Suite 178, 43 Bedford Street, London, WC2E 9HA, Tel: 07855021033
www.austriancclublondon.com, email: info@austriancclublondon.com

If you are dissatisfied, you have a right to raise a complaint with the Information Commissioner’s Office.

Photo & Video Disclaimer

The Austrian Club London reserves the right to use any photograph/video taken at any event sponsored by the Austrian Club London, without the expressed written permission of those included within the photograph/video. The Austrian Club London may use the photograph/video in publications or other media material produced, used by the Austrian Club London including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc.

To ensure the privacy of individuals and children, images will not be identified using full names or personal identifying information without written approval from the photographed subject, parent or legal guardian.

A person attending a Austrian Club London event who does not wish to have their image recorded for distribution should make their wishes known to the photographer, and/or the event organizers, and/or contact Austrian Club London, Suite 178, 43 Bedford Street, London, WC2E 9HA, Tel: 07855021033, www.austriancclublondon.com, email: info@austriancclublondon.com.

Any person or organization not affiliated with the Austrian Club London may not use, copy, alter or modify the Austrian Club London photographs, graphics, videography or other, similar reproductions or recordings without the advance written permission of an authorized designee from the Austrian Club London.

Thank you for your understanding and cooperation!